



RICCA CHEMICAL COMPANY

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Returned Goods Policy

Our goal is 100% customer satisfaction, including if necessary, hassle-free returns. While rare, returns are occasionally necessary. Due to hazardous material regulations regarding shipping and receiving product, we ask that you contact us prior to returning any product. Please provide us with the item description, catalog number, quantity lot number, the name of the distributor, and the reason for return. We will then assist you in properly preparing the product for shipment and getting proper credit. Please be sure all material is properly packed and labeled for return shipment.

Distributor returns should be coordinated according to the details of your distributor policy and may be subject to a restocking charge.

All returned goods must be shipped freight prepaid unless collect shipment is authorized.